### INTUIT SOFTWARE END USER LICENSE AGREEMENT LACERTE SOFTWARE – TAX YEAR 2020

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#### Section A

#### **GENERAL TERMS**

#### 1. AGREEMENT

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  - Permit any third party to benefit from the use or functionality of the Software via a rental, lease, timesharing, service bureau, hosting service, or other arrangement;
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- b. You must pay with one of the following:
  - 1. A valid credit card acceptable to Intuit;
  - 2. A valid debit card acceptable to Intuit;
  - 3. Sufficient funds in a checking or savings account to cover an electronic debit of the payment due; or
  - 4. By another payment option Intuit provides to you in writing.
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- b. Content that would impersonate someone else or falsely represent your identity or qualifications, or that may constitute a breach of any individual's privacy; is illegally unfair or deceptive, or creates a safety or health risk to an individual or the public;
- c. Except as permitted by Intuit in writing, investment opportunities, solicitations, chain letters, pyramid schemes, other unsolicited commercial communication or spamming or flooding;
- d. Virus, Trojan horse, worm or other disruptive or harmful software or data; and
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- 6.3 **Communications.** Intuit may be required by law to send you communications about the Software or third party products. You agree that Intuit may send these communications to you via email or by posting them on our websites.
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- 6.5 **CCPA**. Unless otherwise defined in this Agreement, capitalized terms in this paragraph have the meanings given those terms in the California Consumer Privacy Act ("CCPA"). The parties agree that, for purposes of the CCPA, you are a Business and Intuit is a Service Provider. Notwithstanding anything else in this Agreement, Intuit shall not (1) retain or use such Personal Information other than as needed to perform the Services or (2) Sell or otherwise disclose such Personal Information except to Service Providers needed to render the Services, except that you hereby instruct Intuit to Aggregate and Deidentify the Personal Information as needed to analyze and improve the Services. Intuit certifies that it understands and will comply with its obligations under this Section 6.5.

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You agree to indemnify and hold Intuit and its Affiliates and Suppliers harmless from any and all claims, liability and expenses, including reasonable attorneys' fees and costs, arising out of your use of the Software or breach of this Agreement (collectively referred to as "Claims"). Intuit reserves the right, in its sole discretion and at its own expense, to assume the exclusive defense and control of any Claims. You agree to reasonably cooperate as requested by Intuit in the defense of any Claims.

- 9. **CHANGES.** We reserve the right to modify this Agreement, in our sole discretion, at any time, and the modifications will be effective when posted through the Software or on our website for the Software or when we notify you by other means. We may also change or discontinue the Software, in whole or in part. It is important that you review this Agreement whenever we modify it because your continued use of the Software indicates your agreement to the modifications.
- 10. **TERMINATION.** Intuit may, in its sole discretion and without notice, restrict, deny, terminate this Agreement or suspend your license and access to the Software, related or other Services, effective immediately, in whole or in part, if we determine that your use of the Software violates the Agreement, is improper or substantially exceeds or differs from normal use by other users, raises suspicion of

fraud, misuse, security concern, illegal activity or unauthorized access issues, to protect the integrity or availability of the Software or systems and comply with applicable Intuit policy, if you no longer agree to receive electronic communications, or if your use of the Software conflicts with Intuit's interests or those of another user of the Software, or if you have behaved unprofessionally or otherwise unacceptably towards any Intuit employees or partners. Upon Intuit notice that your use of the Software has been terminated you must immediately stop using the Software and any outstanding payments will become due. Any termination of this Agreement shall not affect Intuit's rights to any payments due to it. Intuit may terminate a free account at any time. Sections 2.2, 3 through 14 will survive and remain in effect even if the Agreement is terminated.

- 11. **GLOBAL TRADE RESTRICTIONS.** You agree that you and anyone who uses the Services, including the mobile application, are not prohibited from receiving the services under the laws of the United States or other applicable jurisdiction. You acknowledge that the Services, including the mobile application, and the underlying software may include U.S. technical data subject to restrictions under export control laws and regulations administered by the United States government. You agree that you will comply with these laws and regulations, and will not transfer or provide any part of the Services, in violation of these laws and regulations, directly or indirectly.
- 12. GOVERNING LAW. California state law governs this Agreement without regard to its conflicts of laws provisions.
- 13. **DISPUTES.** ANY DISPUTE OR CLAIM RELATING IN ANY WAY TO THE SOFTWARE OR THIS AGREEMENT WILL BE RESOLVED BY BINDING ARBITRATION, RATHER THAN IN COURT, except that you may assert claims in small claims court if your claims qualify. Additionally, under Consumer Arbitration Rule 9(b) either party may elect to take a claim to small claims court, even after filing an arbitration. The Federal Arbitration Act governs the interpretation and enforcement of this provision; the arbitrator shall apply California law to all other matters. All issues are for the arbitrator to decide, including issues relating to the scope and enforceability of this arbitration provision. Notwithstanding anything to the contrary, any party to the arbitration may at any time seek injunctions or other forms of equitable relief from any court of competent jurisdiction. WE EACH AGREE THAT ANY AND ALL DISPUTES MUST BE BROUGHT IN THE PARTIES' INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. BY ENTERING INTO THIS AGREEMENT AND AGREEING TO ARBITRATION, YOU AGREE THAT YOU AND INTUIT ARE EACH WAIVING THE RIGHT TO FILE A LAWSUIT AND THE RIGHT TO A TRIAL BY JURY. IN ADDITION, YOU AGREE TO WAIVE THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR LITIGATE ON A CLASS-WIDE BASIS. YOU AGREE THAT YOU HAVE EXPRESSLY AND KNOWINGLY WAIVED THESE RIGHTS.

To begin an arbitration proceeding, send a letter requesting arbitration and describing your claim to Intuit Inc., in care of our registered agent Corporation Service Company, 251 Little Falls Drive, Wilmington, DE 19808. Arbitration will be conducted by the American Arbitration Association (AAA) before a single AAA arbitrator under the AAA's rules, which are available at www.adr.org or by calling 1-800-778-7879. Payment of all filing, administration and arbitrator fees and costs will be governed by the AAA's rules, but if you are unable to pay any of them, Intuit will pay them for you. In addition, Intuit will reimburse all such fees and costs for claims totaling less than \$75,000 unless the arbitrator determines the claims are frivolous. Likewise, Intuit will not seek its attorneys' fees or costs in arbitration unless the arbitrator determines your claims or defenses are frivolous. You may choose to have the arbitration conducted by telephone, based on written submissions, or in person in the county where you live or at another mutually agreed location. The decision of the arbitrator shall be final and not appealable, and judgment on the arbitration award may be entered in any court having jurisdiction thereof. This Section 13 shall survive expiration, termination or rescission of this Agreement.

14. **GENERAL**. This Agreement, including the Additional Terms below is the entire agreement between you and Intuit regarding its subject matter and replaces all prior understandings, communications and agreements, oral or written, regarding its subject matter. If any court of law, having the jurisdiction, rules that any part of this Agreement is invalid, that section will be removed without affecting the remainder of the Agreement. The remaining terms will be valid and enforceable. The United Nations Convention on Contracts for the International Sale of Goods does not apply to this Agreement. You may not assign or transfer this Agreement to anyone without written approval of Intuit. However, Intuit may assign or transfer this Agreement without your consent to (a) an affiliate, (b) a company through a sale of assets by Intuit or (c) a successor by merger. Any assignment in violation of this Section shall be void. If you want to request a transfer of this Agreement, contact Intuit via an email to: transfer\_license@intuit.com.

Rev October 2020	

# Section B

ADDITIONAL TERMS AND CONDITIONS FOR INTUIT LACERTE DESKTOP SOFTWARE - TAX YEAR 2020

IMPORTANT NOTICE. USE LIMITATIONS: YOUR LICENSE TO USE THE SOFTWARE, ADD-ON PRODUCTS AND RELATED SERVICES (IF ANY) IS SUBJECT TO THE GENERAL END USER LICENSE AGREEMENT TERMS ABOVE AND THE ADDITIONAL TERMS AND CONDITIONS BELOW. THE ADDITIONAL TERMS AND CONDITIONS BELOW SHALL PREVAIL OVER ANY CONFLICT OR INCONSISTENCY WITH THE GENERAL END USER LICENSE AGREEMENT TERMS ABOVE.

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Lacerte for each standalone Branch Office, up to a maximum of four (4) allowable additional Branch Office locations per tax year, and must provide Lacerte with the physical address information for each.

- (b) "Fast Path Services" shall mean the services that support the Software during the Service Period defined below, including assisted support, e-file, pay-per-return (REP) access and other connected services which are posted on the website for the Software. Licensees of the Software will have the ability to use the Fast Path Services. Lacerte reserves the right to change the Fast Path Services at any time, and the changes will be effective when posted on the website for the Software or when Lacerte notifies Licensee by other means. Fast Path Services are available when filing with governmental agencies during the Service Period, which usually includes Tax Year 2020 and two prior tax years. Only one Fast Path license for each Electronic Filing Identification Number ("EFIN") is permitted. Each Fast Path license and some Fast Path Services may require additional fees.
- (c) "Host Office" shall mean the primary business name and location of Licensee where the Software is physically installed and used, the address of which is provided by the Host User to Lacerte as evidenced in Lacerte's records. The name and address for Host Office in the Software should match the name and address in Lacerte's records and the name and address Licensee provided to the IRS as part of Licensee's EFIN registration.
- (d) "<u>Licensee</u>" shall mean a user who is entitled to the benefits of the Software and Fast Path Services during the Service Period.
- (e) "Service Period" shall mean the calendar year January 1, 2021 to December 31, 2021 for Tax Year 2020. Software may be available before the Service Period begins to Licensees who have purchased a Tax Year 2020 license and have access to the Fast Path Services for the prior year to access services before the current Service Period begins.
- (f) "Software" shall mean (a) the Lacerte Tax software programs with which this Agreement is included and any other applicable programs offered by Lacerte, that subsequently may be licensed to you by Lacerte and/or its affiliates and suppliers, except as excluded pursuant to Section 11.2 of the Additional Terms hereof; (b) any of the software programs provided by Lacerte and used by Licensee on a pay-per-return basis utilizing Remote Entry Processing as provided in Section 12 of the Additional Terms hereof; (c) related materials such as reference manuals and operating instructions provided for use in connection with the software programs; (d) any Updates (defined below) or program portion relating to the same tax year or Service Year (defined below) as the case may be; (e) any third party software programs and (f) related product support.

Software includes the ability to store and share a secure PDF copy of final returns to the cloud for easy sharing and access by Licensee and client. Access to returns stored on the cloud will be available through the Service Period.

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- "Tax Programs" programs designed primarily for the preparation of tax returns for submittal to federal or state governmental entities; (REP, eFile); "Electronic Filing" provides the ability for Licensee to electronically transmit completed tax returns as provided in Section 12 below; and
- "Remote Entry Processing" provides Licensee's use of any Software on a pay-per-return basis as provided in Section 12 below.
- (g) <u>"Update"</u> shall mean any revision to the Software, which excludes the Fast Path Services that provides slight functional improvements, help content, bug fixes or maintenance releases.
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- 2.4 If Licensee (you) share physical office space with another preparer who is not your employee or firm co-owner (and who prepares returns for his/her own clients), but with whom you share certain expenses like rent, utilities, paper supplies, etc. you are prohibited from sharing the Software with such other preparer or allowing such other preparer to install the Software on his/her firm computers. However, such a shared physical office arrangement ("Shared Office") may be eligible for Lacerte's Shared Office pricing and terms. Under such terms, each firm must purchase its own, separate license for the Software and separately register the physical street address of the Shared Office as its Host Office address with Lacerte; however, the second license purchased by the other preparer at the Shared Office location may receive a discount, in combination with some additional licensing terms. That preparer should call Lacerte Sales at 800-765-7777 to obtain more information and pricing terms.
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- 2.6 The Software relates to a single tax year or Service Period. Software relating to subsequent tax years or Service Period shall require a separate license agreement and payment of the then current license fee. Lacerte shall have the right at any time, at its sole and absolute discretion, to modify or delete features and to change the operating interface in any or all of the Software, or to change the hardware and computer system specifications necessary to operate the Software.
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If you are filing one or more State tax returns for a client, then by using a computer system and software to prepare and transmit your client's return(s) electronically, you consent to the disclosure of all information pertaining to your use of the system and software to create your client's return(s) and to the electronic transmission of your client's tax return(s) to the State in which you are filing the return(s) as applicable by law.

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